#### **MINI CLINT**

## Math Placement – Chat Bot, Email, Phone

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### The Issue

- Too many emails and phone calls about easily accessible information at Cal Poly's Math Department.
- Takes time away from Clint's other responsibilities.

### **Our Solution**

- AI Chatbot that is able to access information from the Cal Poly website.
- Al also has access to student records.

### **DATA**

	А	ВС	D	E	F	G å
1	<b>EMPLID</b>	Name ▼ Term	<ul> <li>Application Status</li> </ul>	Major	Math - Majors 1st Math Course	Math - Majors 1st Math Code 🔻 Math - Math Pla
2	0001	Blake Sm Fall 2025	Confirmed Completed	Biological Sciences	MATH 161 - Calculus for the Life Sciences I	8 Calculus I or Equ
3	0002	Jordan Lo Fall 2025	Confirmed Completed	BioResource and Agricultural Engineering	MATH 141 - Calculus I	8 MATH 115 - Stre
4	0003	Jamie Kin Fall 2025	Confirmed Completed	Biological Sciences	MATH 161 - Calculus for the Life Sciences I	8 Precalculus Alg
5	0004	Alex Torre Fall 2025	Confirmed Completed	Business Administration	MATH 221 - Calculus for Business and Economics	8 Calculus I or Equ
6	0005	Jamie Riv Fall 2025	Confirmed Completed	Business Administration	MATH 221 - Calculus for Business and Economics	8 Calculus II
7	0006	Blake RiveFall 2025	Confirmed Completed	Agricultural Systems Management	MATH 119 - Precalculus Trigonometry	10 Precalculus Alg
8	0007	Blake Scc Fall 2025	Confirmed Completed	Mathematics	MATH 141 - Calculus I	8 Calculus III
9	8000	Reese Ga Fall 2025	Confirmed Completed	Sociology	STAT 217 - Introduction to Statistical Concepts and Methods	10 Precalculus Alg
10	0009	Alex Garc Fall 2025	Confirmed Completed	Computer Science	MATH 141 - Calculus I	8 Calculus II
11	0010	Cameron Fall 2025	Confirmed Completed	Computer Science	MATH 141 - Calculus I	8 Calculus II
12	0011	Skyler Wr Fall 2025	Confirmed Completed	Forest and Fire Sciences	MATH 161 - Calculus for the Life Sciences I OR MATH 221 - Calculus for Business and Economics	8 Calculus II
13	0012	Quinn Ng Fall 2025	Confirmed Completed	History	a single course in GE area B4	10 Calculus II
14	0013	Casey Ga Fall 2025	Confirmed Completed	English	a single course in GE area B4	10 Precalculus Alg
15	0014	Quinn Tor Fall 2025	Confirmed Completed	Electrical Engineering	MATH 141 - Calculus I	8 Precalculus Alg
16	0015	Peyton N <sub>{</sub> Fall 2025	Confirmed	Industrial Engineering	MATH 141 - Calculus I	8 Precalculus Alg
17	0016	Jamie Hei Fall 2025	Confirmed Completed	Physics	MATH 141 - Calculus I	8 Calculus II
18	0017	Elliot Ngu Fall 2025	Confirmed Completed	General Engineering	MATH 141 - Calculus I	8 Calculus III
19	0018	Peyton Ki Fall 2025	Confirmed Completed	Software Engineering	MATH 141 - Calculus I	8 Calculus II
20	0019	Logan Tor Fall 2025	Confirmed Completed	Marine Sciences	MATH 161 - Calculus for the Life Sciences I	8 Calculus I or Eq
21	0020	Blake Cla Fall 2025	Confirmed Completed	Business Administration	MATH 221 - Calculus for Business and Economics	8 Precalculus Alg
22	0021	Morgan M Fall 2025	Confirmed Completed	Mechanical Engineering	MATH 141 - Calculus I	8 Calculus III
23	0022	Finley Let Fall 2025	Confirmed Completed	Civil Engineering	MATH 141 - Calculus I	8 Calculus II
	0023	Alex Nguy Fall 2025	Confirmed Completed		MATH 161 - Calculus for the Life Sciences I	8 Precalculus Alg
25	0024	Cameron Fall 2025	Confirmed Completed		MATH 141 - Calculus I	8 Calculus I or Eq
	0025	Riley Lee Fall 2025		Forest and Fire Sciences	MATH 161 - Calculus for the Life Sciences I OR MATH 221 - Calculus for Business and Economics	8 Calculus II
27	0026	Logan Bal Fall 2025		Environmental Management and Protection	MATH 161 - Calculus for the Life Sciences I OR MATH 221 - Calculus for Business and Economics	8 Precalculus Alg
_	0027	Jordan Jol Fall 2025		Business Administration	MATH 221 - Calculus for Business and Economics	8 Calculus I or Eq
_	0028	Rowan GaFall 2025		Recreation, Parks, and Tourism Administration	MATH 118 - Precalculus Algebra	10 Calculus II
-	0029	Peyton HcFall 2025	Confirmed Completed	Biochemistry	MATH 141 - Calculus I	8 Calculus II
	0030	Blake Joh Fall 2025	Confirmed	Business Administration	MATH 221 - Calculus for Business and Economics	8 Precalculus Alg
	0031	Reese Cla Fall 2025	Confirmed Completed		STAT 217 - Introduction to Statistical Concepts and Methods	10 Calculus I or Eq
	0032	Taylor Bal Fall 2025	Confirmed Completed		MATH 141 - Calculus I	8 Precalculus Alg
	0033	Alex Scot Fall 2025	Confirmed Completed		a single course in GE area B4	10 Precalculus Alg
	0034	Dakota G Fall 2025	Confirmed Completed		a single course in GE area B4	10 Precalculus Alg
	0035	Morgan B Fall 2025	Confirmed Completed		MATH 141 - Calculus I	8 Calculus I or Eq.
37	0036	Quinn Bal Fall 2025	Confirmed Completed	Biomedical Engineering	MATH 141 - Calculus I	8 MATH 115 - Stre

		Variable that Determines Eligibility	Cut Scores for Placement	MAPE Code	
EMPLID				1 Eligible for Math 206, 241, 244,	
Name Name				2 Eligible for Math 143	
Term	Admit Term			4 Eligible for Math 142, 162, 182	
Application Status	Status of Application (Admitted, Confirmed, Denied Etc)			6 Eligible for Math 328	
Students Major				8 Eligible for Math 141, 161 or 22	
Math - Majors 1st Math Course	First course required of major on Flowchart			10 Eligible for Math 118, 119	
Math - Majors 1st Math Code	Math Placement Code required for student to be eligible for first course			12 Eligible for Math 117	
Math - Math Placement Course	What course they are eligible to take			14 Eligible for Math 112, 116, 227,	
Math - Math Placement Code	The placement code the currently have. Specifics on what the codes mean in column E			16 Eligible for Math 115	
Math - Math Placement Course Verified	I'm not sure				
Math - Math Placement Code Verified	I'm not sure			"Students wi	th lower MAPE codes (in valu
Math - Math Placement Met	Is the student ready for their first course, not ready, or ready once they send information				
Math - Math Placement Met Long Description	Same as above but not written as a Yes/No			ELM Statu: MAPE Code	
Math - ESM 105 Eligible	Is the student eligble to enroll in an Early Start Course (ESM 105)			0	16
Math - ESM 120 Eligible	Is the student eligble to enroll in an Early Start Course (ESM 120)			4	10
College Coursework Exists	Does the student have transferwork from another College?			5	10
IMP - College Course	What level course did they take at the other college?	X	Depends on course taken and Articualtion Agreements	6	10
Math_Tests_Concatenate	All test scores on file			7	10
Formula math_placement_2_calc_III_eligible				10	10
Formula math_placement_4_calc_ll_eligible				11	10
Formula math_placement_8_calc_eligible				12	16
Formula math_placement_10_precalc_eligible	ila math_placement_10_precalc_eligible Helper columns?			13	16
mula math_score_exists				15 Dependent on HS Transcript	
Application Math Category				17 Dependent on HS Transcript	
College Math Status ERS				20 Dependent on HS Transcript	
ELM Status ERS	CSU Multiple Measures Code	X	In Column F	A	10
HS Math GPA ERS	High School MATH GPA			C	10
HS Math Units ERS	# MATH units taken in HS			G	10
MAPE IA	Score on Intermediate ALgebra Math Placement Exam			R	10
MAPE PC	Score on Intermediate Precalculus Math Placement Exam			S	10
EAP	Score on Early Assessment Program			T	10
ACT Math	ACT Math Score	X	23-25: MAPE Code 10, 26+: MAPE Code 8	V De	ependent on HS Transcript
ACT Math SS	ACT Math Super Score			W	10

- 5517 rows, 5517 students
- Each student row has 52 columns containing various information from:
  - Test Scores
  - Transcripts
  - Initial Math Placement
  - More variables that go into math placement

### **DATA**





### Two Calls:

- 1. Clarification on student records
- 2. Live demo to further calibrate responses for client preferences



### MR. MINI CLINT

# Welcome! Please sign in Enter your Student ID: Student ID GUEST

### UI

Understanding the landscape of user needs today

Analyzing current market trends reveals critical insights into user preferences and demands.

Focusing on these trends allows us to strategically align our services with what users truly value, ensuring better performance and higher satisfaction rates.

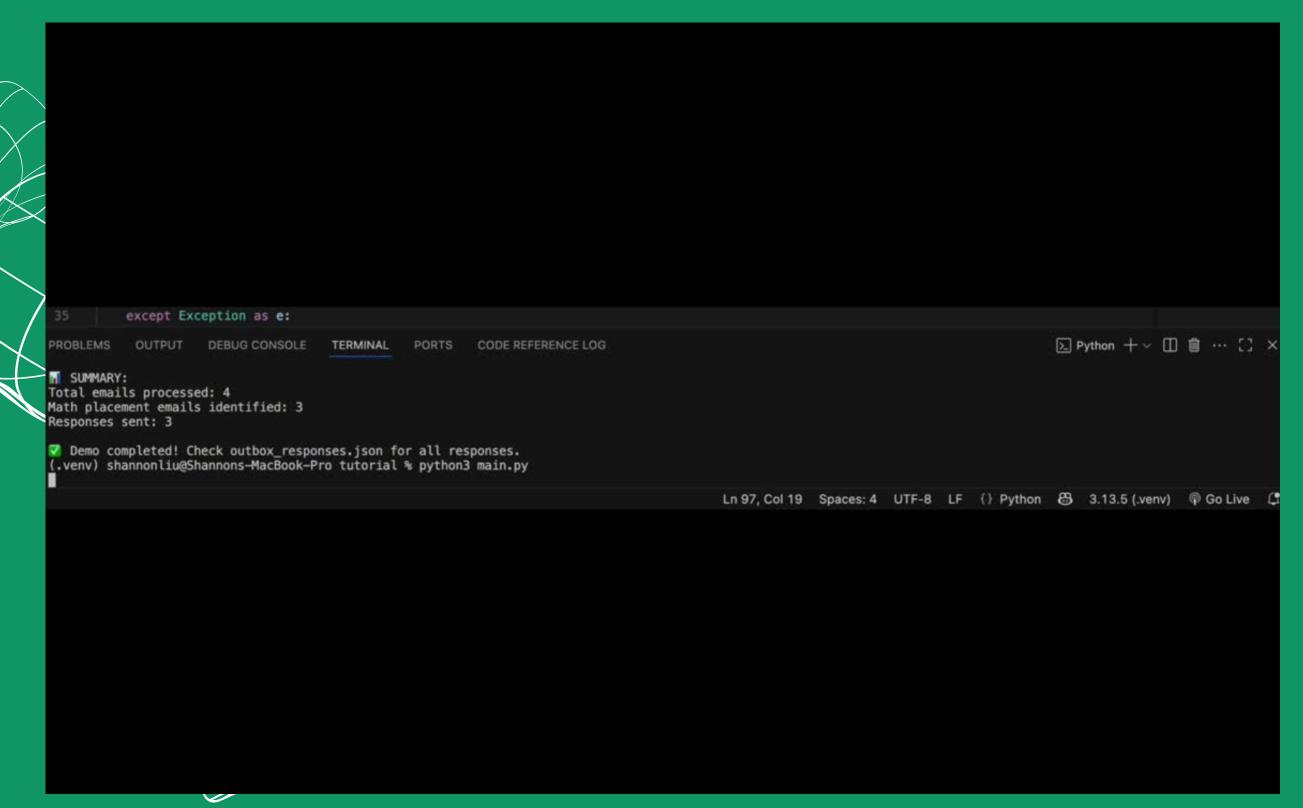
### **GUARDRAILS**

- 4
- How do I get better at basketball?

I apologize, but I am specifically designed to help with Cal Poly mathematics department related questions, including math placement, courses, and requirements. I cannot provide advice about basketball or other unrelated topics.

I notice you're an incoming Biological Sciences major. Would you like information about your math placement or upcoming math courses at Cal Poly? I'd be happy to discuss your pathway to MATH 161 - Calculus for the Life Sciences I or answer any questions about math requirements for your major.

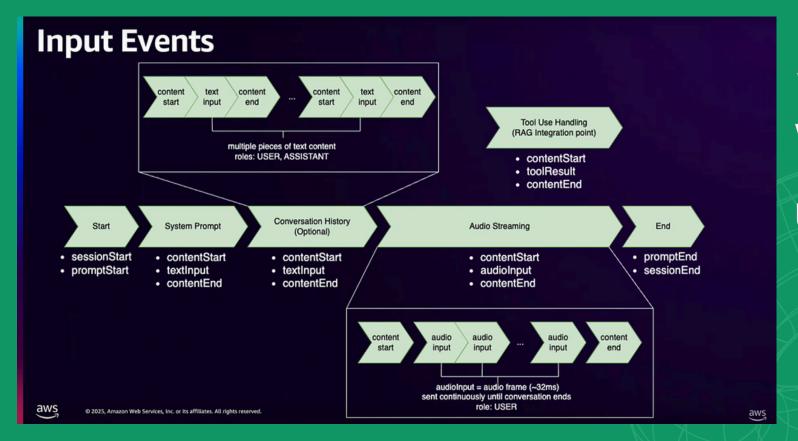
- This live demo
   showcases the user
   interface, illustrating
   how intuitive design
   enhances user
   experience and
   engagement.
- By integrating user feedback, we aim to create a seamless interaction that meets user needs effectively.



### **EMAIL**

- The Email Agent is
   designed to enhance
   efficiency in
   communication, allowing
   users to manage
   correspondence
   seamlessly.
- This tool is crucial for improving productivity and ensuring that important messages are never overlooked.

### REAL TIME CALLS WITH NOVA SONIC



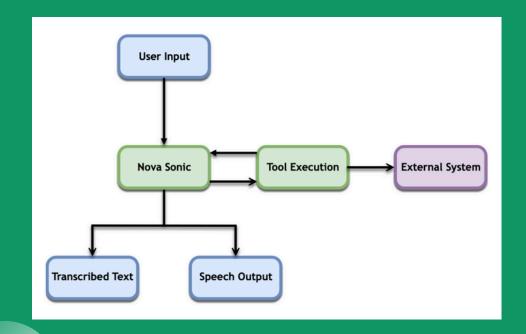
## Speech to Speech Without Sonic:

Use of FOUR models:

- Amazon Chime SDK PSTN
- Amazon Transcribe
- RAG
- Amazon Polly



Nova
Sonic:
Only Sonic
and RAG!





### Very special thank you to:





Thank you!
Any Questions?