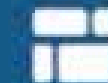


WE ARE GETTING PRETTY TIRED

EHS TRAINING CHALLENGE



AI Summer Camp 2025



Welcome to the UC Learning Center



Assigned Training



Manage or Cancel
My Registrations



Find A Course



Transcript &
Certificates



Safety Training
Self-Assessment -
Campus Only



How Do I? / FAQ



Contact Us

- College of Health Sciences clinical department employees and volunteers who do not perform basic science research involving animals, biohazardous materials, hazardous chemicals.

To begin, please select ALL of the environments that describe your work:

☐ **Administrative/Clerical**

- Examples:
 - Computer Work Stations
 - Office Equipment
 - Vehicles & Motorized Carts
 - Classrooms & Lecture Hall

☐ **Arts**

- Examples:
 - Painting/Set Construction
 - Tools & Equipment
 - Working at Heights

☐ **Auxiliary/Campus Support Services**

- Examples:
 - Athletics
 - Child Care
 - Dining & Housing Services
 - Parking Operations
 - Police Operations

☐ **Lab/Research/Clinical/ULAR**

- Examples:
 - Hazardous Chemicals, Biologicals, Radiological Materials
 - Hazardous Operations
 - Lasers
 - Machine Shop Equipment

☐ **Maintenance & Skilled Trades**

- Examples:
 - Carpenters
 - Custodians
 - Electricians
 - Grounds Staff
 - Maintenance Staff
 - Plumbers

☒ **View All**

- View all selections

Submit >>

Welcome Kathryn Vickers

[Home](#) | [Help](#) | [Logout](#)

UC Safety Training Self Assessment (A)

It may take a minute for your assigned training requirements to appear in the UC Learning Center

view and report to your supervisor, and to UC Learning Center for Assigned Training

progress reportable by your supervisor, and to your supervisor for Assigned Training

UC LEARNING CENTER HOME

University of California

WHY
ARE WE
STILL
DOING
THIS?

DREAM TEAM



TEAM



**Zev
Barman**

Saddleback College



**Mauricio
Ramierez**

Hartnell College



**Mimi
Donnelly**

Calbright College



**Yusif
Bahloul**

De Anza College



**Dexter
Caguiat**

ASU-Foothill College

EHS turned to DX Hub to explore how AI could solve these challenges:

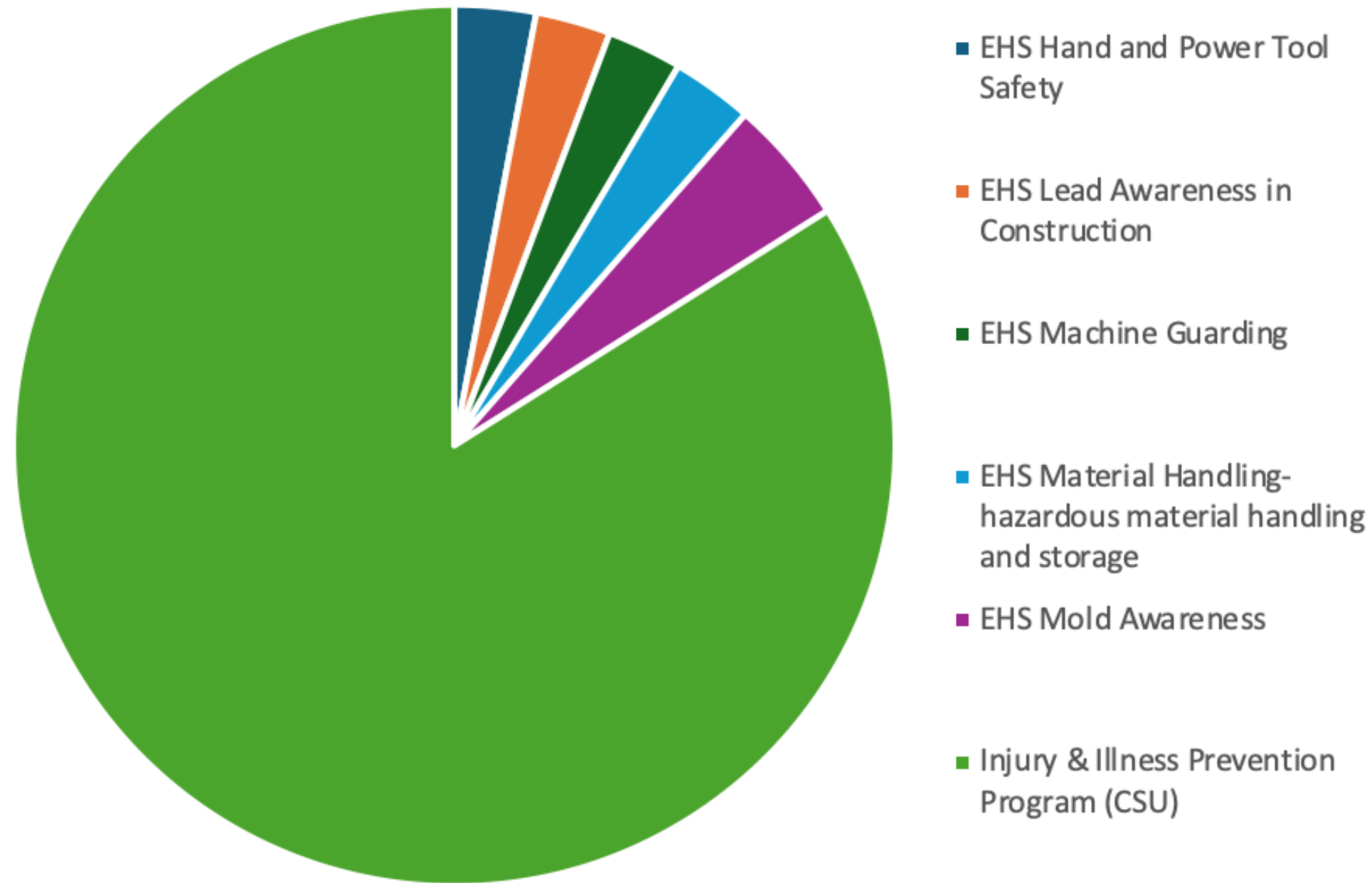
1. No system to match course-specific risks with required trainings
2. Generic training ignores lab or workshop hazards
3. Manual, inefficient processes across 23 CSU campuses
4. UC System struggles to get instructors to assign training



PROBLEM

**High-risk trainings are being missed.
The system isn't working.**

MOST OVERDUE TRAININGS



PROBLEM

SOLUTION



SOLUTION

Layer an AI Agent into Cal Poly's existing enrollment system to:

1. Auto-assign required trainings
2. Track completions and expirations
3. Eliminate duplicate training assignments
4. Identify gaps from course outlines
5. Send escalating reminders
6. Collect stakeholder feedback
7. Provide chatbot guidance on training
8. Cross-platform scalability

Dashboard

Dashboard

Class Search

My Schedule

Enrollment

Academic Progress

Student Records

Financials

Admissions

To Dos, Tasks and Holds 4

Personal Information

Resources

PeopleSoft Homepage

Dashboard

General

Academics

Financials

Settings

Edit My Budgets

Message of the Day

Welcome to your new Student Center!

The Student Center platform has been upgraded.

The new Student Center features a mobile-friendly interface, intuitive navigation, and convenient access to enrollment, financial, and academic progress resources. Detailed information about the new look of the platform can be found on the [Office of the Registrar](#) website.

Shopping Cart Summer Quarter 2025

You have no classes in your shopping cart.

Wait List Summer Quarter 2025

You have no wait listed classes.

To Dos 4

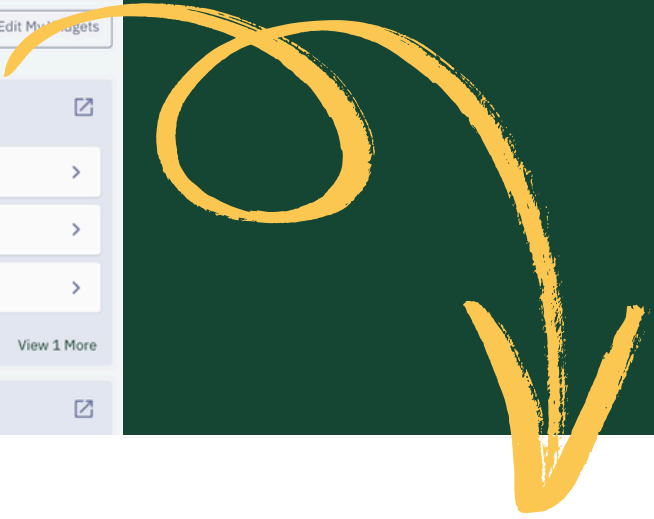
Required Immunization

Additional Funding Options

Additional Funding Options

View 1 More

Tasks



Dashboard

Dashboard

Class Search

My Schedule

Enrollment

Academic Progress

Student Records

Financials

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To Dos, Tasks and Holds 4

Personal Information

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GF Gus (A pretty cool dude)

Message of the Day

Welcome to your new Student Center!

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The new Student Center features a mobile-friendly interface, intuitive navigation, and convenient access to enrollment, financial, and academic progress resources. Detailed information about the new look of the platform can be found on the [Office of the Registrar](#) website.

Shopping Cart Summer Quarter 2025

- Aerospace Engineering Analysis
- Aerospace Fluid Mechanics
- Aerospace Gas Dynamics and Heat Transfer

View Cart

Wait List Summer Quarter 2025

You have no wait listed classes.

To Dos 4

- Required Immunization
- Additional Funding Options
- Additional Funding Options
- View 1 More

Required Trainings 3

- EHS Hazard Communication: An Employee's Right to Understand
- EHS Personal Protective Equipment
- EHS Chemical Safety

Tasks

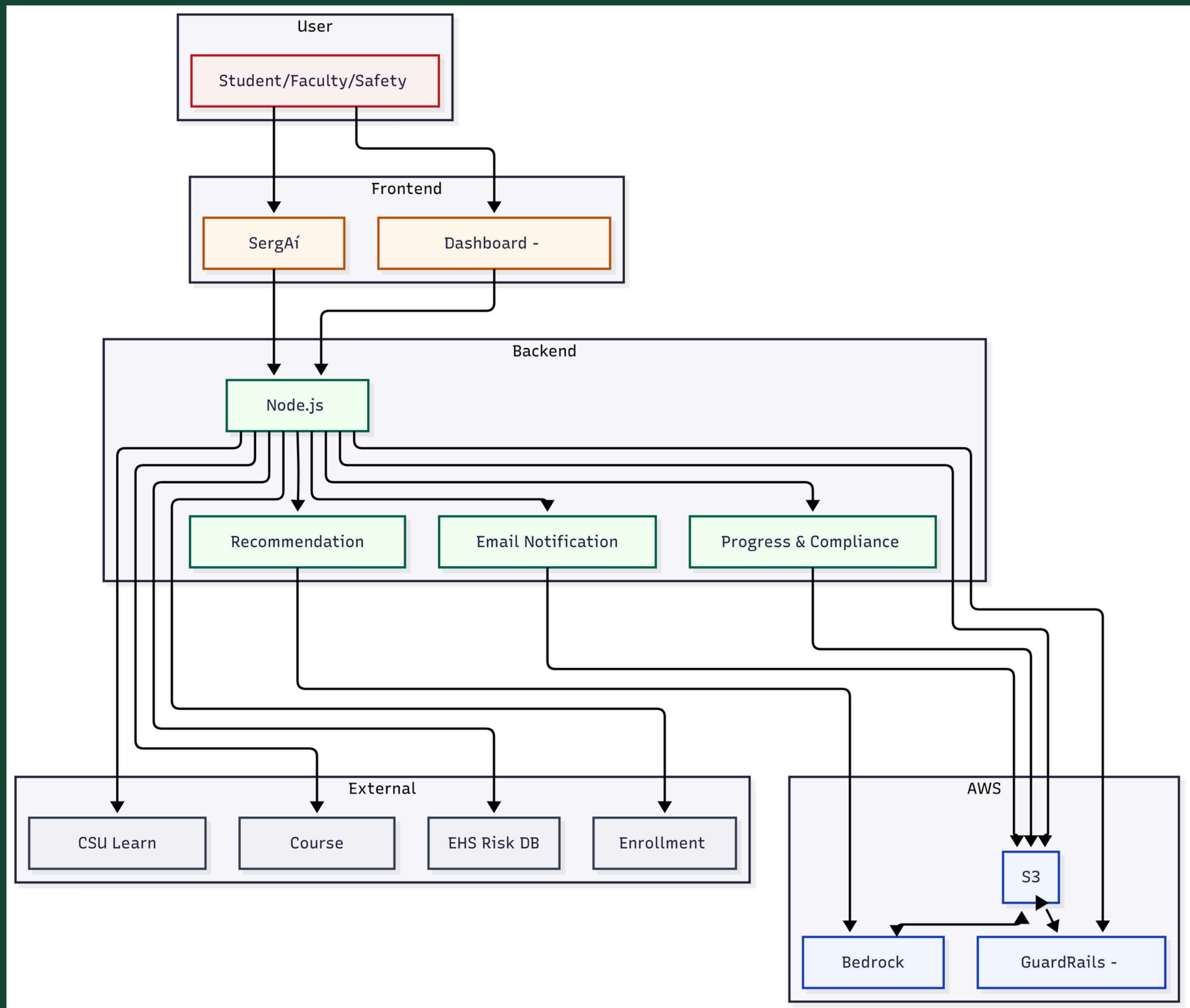
You have no tasks.

Holds

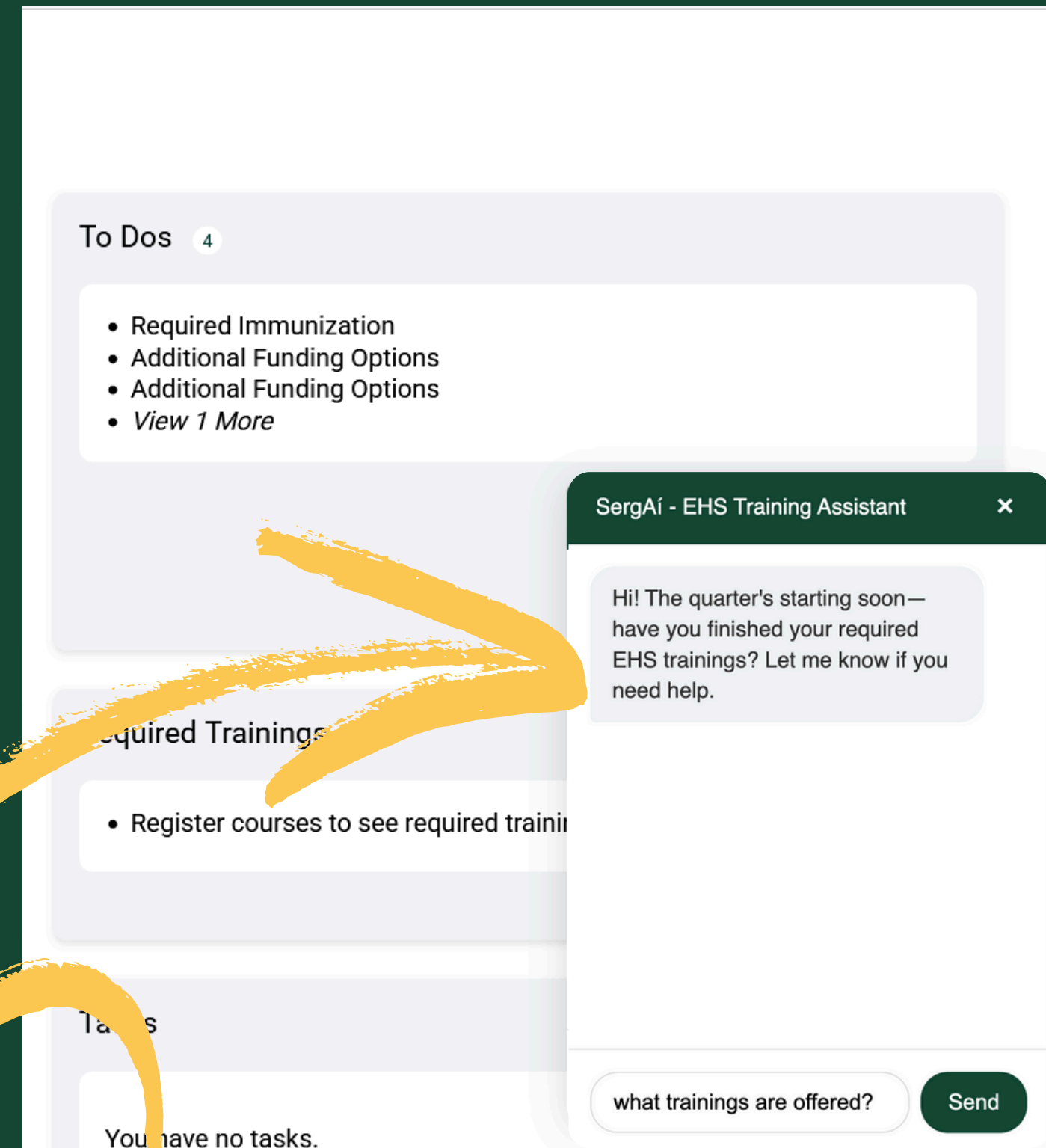
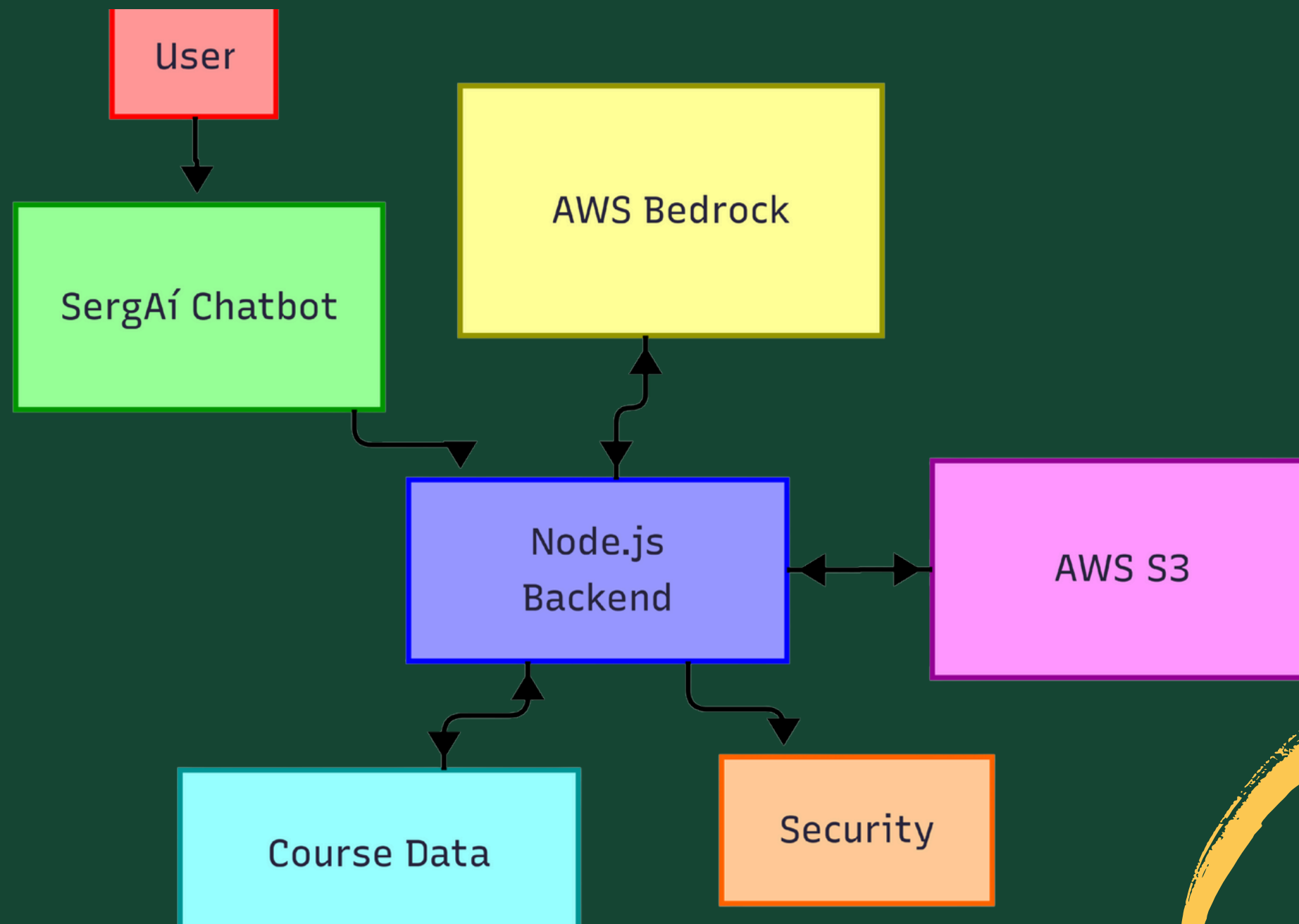
You have no holds.

NEW DASHBOARD

THE WORKS HOW




SERGAI CHATBOT



PERSONALIZED CRM

DRIVE COMPLIANCE WITH AUTOMATED ESCALATING REMINDERS & OVERDUE NOTICES


CAL POLY

Is Your Training Done?

Hello!

The new quarter is almost here! Just one thing left to check off: [your required training](#).

These safety trainings are short, important, and **must be completed before you start your classes**. Staying ahead now means no stress later.

Log in to your [Cal Poly Portal](#) to review your outstanding required trainings. Complete them before the quarter begins to prevent your professors from being notified that they're incomplete.


We appreciate your cooperation.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

Don't Miss the Training Deadline!

Hello!

The new quarter is around the corner, and [your required training still needs to be completed](#).

These safety trainings are important and must be finished before classes begin. If they aren't done on time, your professors will be alerted that you haven't met the training requirements and are not ready for class.

Log into your [Cal Poly Portal](#), review your trainings, and finish them before it's too late.


We appreciate your cooperation.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

Final Call: Training Due

This is your last reminder.

The deadline to finish your [required safety training](#) is just a few days away. If it's not done before the quarter starts, your professors will be notified and you may not be able to attend class.


Log in to your [Cal Poly Portal](#) to review what's outstanding and get it done before the deadline.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

Your Trainings Are Overdue

Hello,

Your required trainings are now overdue, and we've informed your professors that they were not completed by the deadline.

These safety trainings are critical and required in order for you to participate in class. Your instructors may reach out directly, and you could be held back from certain activities until your trainings are finished.

Please log in to your [Cal Poly Portal](#) and complete your outstanding trainings as soon as possible.

We appreciate your cooperation.


For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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PERSONALIZED CRM


CAL POLY

Safety Training Status for the Quarter

Hello,

As of today, [X]% of students across campus have completed their required class safety training for the upcoming quarter.

These trainings are critical for ensuring student safety and readiness across all departments. Students who have not yet completed their safety training may not be prepared to fully participate in classes or lab activities.

To view the full and most up-to-date list of students, please log in to your [Cal Poly Portal](#).

We'd also welcome your feedback on the training compliance process. Let us know if this process has supported your safety goals or if you see areas for improvement:

SHARE FEEDBACK


Thank you for your continued leadership in campus safety.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

Safety Training Completion Update

Hello,

As of today, [X]% of students enrolled in [Course Name] have completed their required training. There are still [Y] students who need to complete it.

These trainings are required for safety and participation. Students who haven't completed them may not be ready to fully participate in class activities.

To view the full and most up-to-date list of students, please log in to your [Cal Poly Portal](#).

We'd also appreciate your feedback on the training compliance process. Let us know if it's been helpful with a quick two-question survey:

SHARE FEEDBACK


Thanks again, and best of luck this quarter.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

You're All Set!

Hello,

You've completed all of your required trainings. Thank you for getting it done. You're now cleared to participate in your classes for the quarter.

We'd appreciate your feedback to help us improve the training experience for future students.

SHARE FEEDBACK

Thanks again, and best of luck this quarter.

For questions or assistance, please contact the EHS Service Desk:

- Email: facilities-cbs@calpoly.edu
- Phone: 805-756-5555

Best regards,
EHS

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CAL POLY

Q1. How easy was it to find your required trainings?





Q2. What could be better?

SUBMIT FEEDBACK

KEEP STAKEHOLDERS INFORMED
& GATHER FEEDBACK

NEXT STEPS

1. Iterate quickly using feedback data
2. Empower SergAí beyond EHS Safety Training
3. Extend across PeopleSoft: students, faculty, staff, volunteers

S
O
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T
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M

- ✓ Strengthen the match between training & course-related risks
- ✓ Reduce Training Redundancy
- ✓ Improve Training Alignment Accuracy
- ✓ Capture Stakeholder Satisfaction
- ✓ Reduce Time to Recommend Courses
- ✓ Improve Compliance

SUMMARY

THANK YOU!

WHAT QUESTIONS DO YOU HAVE?